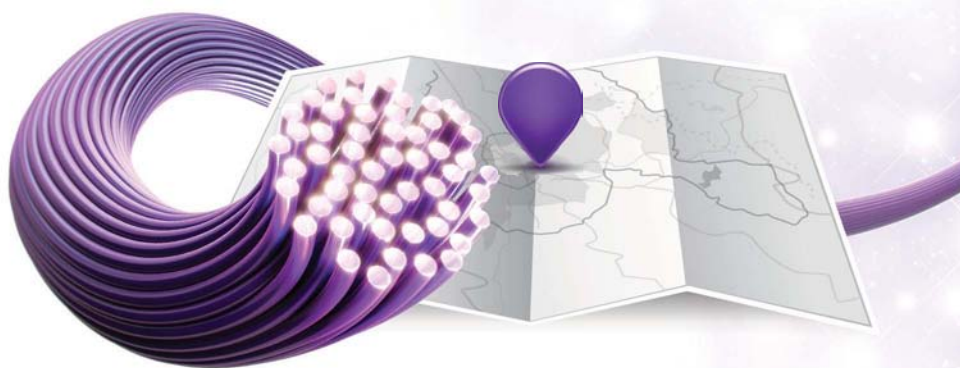




April 13, 2021



TELUS PureFibre is coming to your neighbourhood.

Dear neighbour,

Your community is about to change in a very exciting way. That's because we're beginning work to make your neighbourhood part of the TELUS PureFibre™ network. This future-focused internet infrastructure is built for speed, consistency and reliability, which means a lightning-fast difference no matter how many connected devices you have.¹

We'll soon be connecting homes and businesses throughout your area to our 100% fibre-optic internet technology. You can request a connection, with no obligation to sign up for services, by visiting telus.com/ConnectMe. Also, look for TELUS representatives in your neighbourhood who, from a safe distance, can explain more about this exciting development.

And if you're currently with another provider, no problem. We're simply giving you the opportunity to connect your property to this revolutionary network now, in case you want to take advantage of increased speeds and reliability in the future.²

Why does TELUS PureFibre make such a big difference?

TELUS offers the #1 internet technology for speed and reliability.¹

TELUS is the only major provider in Western Canada with a 100% fibre-optic connection to the home.¹ That means a fast, always consistent connection whether you're gaming, streaming TV in 4K or video calling with friends.

Upload speeds more than 9x faster than the competition.²

Our top speeds let you work, learn and connect from home with clear pictures and better sound, even when the whole family is online.

Giving business a competitive edge.

No matter what kind of business you're in, TELUS PureFibre provides the performance, speed and flexibility to help your business thrive.

Don't miss this opportunity to join the TELUS PureFibre network and enjoy the most advanced internet connection available. We invite you to visit telus.com/ConnectMe to take the first step in being part of the TELUS PureFibre network.

Sincerely,

Jeff Yurchesyn
Vice President, TELUS Home Solutions Marketing

Sincerely,

Roi Ross
Vice President, TELUS Business Marketing

A note from the Mayor of Lac La Biche County

Lac La Biche County Council is excited to work with TELUS to bring their fibre optic network to our region. We will be leaders in adding state-of-the-art connectivity to rural Alberta, giving us a unique competitive edge that will help us attract new investment and diversify our economy. We look forward to welcoming TELUS staff and contractors in our communities this summer to install the necessary infrastructure, and we are sure that our existing residents and businesses will see great and immediate benefits from enhanced internet service.

Mayor Omer Moghrabi



Get started today:



Visit telus.com/ConnectMe and request a 100% fibre optic connection right to your door for **free**.



If you live in or manage an apartment, condo building or strata building, visit telus.com/strata or call **1-855-595-5588** for more details.



If you're a business owner, call **310-3100**.

We're here for your health, too.



TELUS Health

Need a family doctor? Babylon by TELUS Health is a free-to-download app that allows you to see a doctor on your phone from the safety of your home.³

From video consultations to digital health assessments, Babylon by TELUS Health helps you take control of your health.

Download and register for free today.

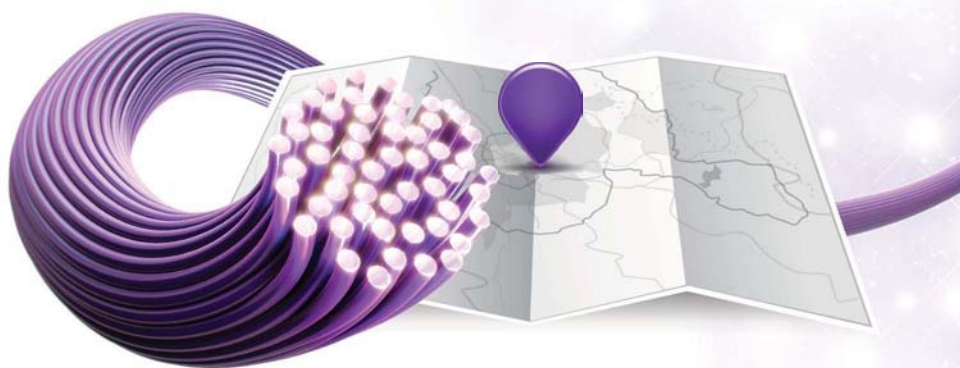


1. Not available in all areas. Traditional copper wire or copper wire hybrid networks are subject to capacity constraints and environmental stresses that do not affect TELUS fibre-optic technology, which is based on light signals. Individual results may vary depending on location, usage within the home network, internet traffic, applicable network management or server configurations. For a description of TELUS' network management practices, please see telus.com/networkmanagement. 2. TELUS offers the fastest upload speed of 940 Mbps in comparison to our major competitor's fastest upload speed of 100 Mbps. Traditional copper wire or copper wire hybrid networks are subject to capacity constraints and environmental stresses that do not affect TELUS fibre-optic technology, which is based on light signals. Not available in all areas. 3. Doctor consultations are available at no cost for AB and BC residents who are covered under the Alberta Health Care Insurance Plan (AHCIP) or Medical Services Plan (MSP). Babylon by TELUS Health recommends patients with a family physician see their doctor first when possible. For those who don't currently have a family physician, or when care is not accessible, we are here to support you. The application uses internet data (Wi-Fi or mobile); overage charges may apply with your respective provider. TELUS, the TELUS logo, TELUS PureFibre and telus.com are trademarks of TELUS Corporation, used under licence. All rights reserved. © 2021 TELUS. 21-0421





April 13, 2021



TELUS PureFibre is coming to your neighbourhood.

Dear neighbour,

Your community is about to change in a very exciting way. That's because we're beginning work to make your neighbourhood part of the TELUS PureFibre™ network. This future-focused internet infrastructure is built for speed, consistency and reliability, which means a lightning-fast difference no matter how many connected devices you have.¹

We'll soon be connecting homes and businesses throughout your area to our 100% fibre-optic internet technology. You can request a connection, with no obligation to sign up for services, by visiting telus.com/ConnectMe. Also, look for TELUS representatives in your neighbourhood who, from a safe distance, can explain more about this exciting development.

And if you're currently with another provider, no problem. We're simply giving you the opportunity to connect your property to this revolutionary network now, in case you want to take advantage of increased speeds and reliability in the future.¹

Why does TELUS PureFibre make such a big difference?

TELUS offers the #1 internet technology for speed and reliability.¹

TELUS is the only major provider in Western Canada with a 100% fibre-optic connection to the home.¹ That means a fast, always consistent connection whether you're gaming, streaming TV in 4K or video calling with friends.

Upload speeds more than 9x faster than the competition.²

Our top speeds let you work, learn and connect from home with clear pictures and better sound, even when the whole family is online.

Giving business a competitive edge.

No matter what kind of business you're in, TELUS PureFibre provides the performance, speed and flexibility to help your business thrive.

Don't miss this opportunity to join the TELUS PureFibre network and enjoy the most advanced internet connection available. We invite you to visit telus.com/ConnectMe to take the first step in being part of the TELUS PureFibre network.

Sincerely,

Jeff Yurchesyn
Vice President, TELUS Home Solutions Marketing

Sincerely,

Roi Ross
Vice President, TELUS Business Marketing

A note from the Mayor of Lac La Biche County

Lac La Biche County Council is excited to work with TELUS to bring their fibre optic network to our region. We will be leaders in adding state-of-the-art connectivity to rural Alberta, giving us a unique competitive edge that will help us attract new investment and diversify our economy. We look forward to welcoming TELUS staff and contractors in our communities this summer to install the necessary infrastructure, and we are sure that our existing residents and businesses will see great and immediate benefits from enhanced internet service.

Mayor Omer Moghrabi



Get started today:



Visit telus.com/ConnectMe and request a 100% fibre optic connection right to your door for **free**.



If you live in or manage an apartment, condo building or strata building, visit telus.com/strata or call **1-855-595-5588** for more details.



If you're a business owner, call **310-3100**.

We're here for your health, too.



TELUS Health

Need a family doctor? Babylon by TELUS Health is a free-to-download app that allows you to see a doctor on your phone from the safety of your home.³

From video consultations to digital health assessments, Babylon by TELUS Health helps you take control of your health.

Download and register for free today.



1. Not available in all areas. Traditional copper wire or copper wire hybrid networks are subject to capacity constraints and environmental stresses that do not affect TELUS fibre-optic technology, which is based on light signals. Individual results may vary depending on location, usage within the home network, internet traffic, applicable network management or server configurations. For a description of TELUS' network management practices, please see telus.com/networkmanagement. 2. TELUS offers the fastest upload speed of 940 Mbps in comparison to our major competitor's fastest upload speed of 100 Mbps. Traditional copper wire or copper wire hybrid networks are subject to capacity constraints and environmental stresses that do not affect TELUS fibre-optic technology, which is based on light signals. Not available in all areas. 3. Doctor consultations are available at no cost for AB and BC residents who are covered under the Alberta Health Care Insurance Plan (AHCIP) or Medical Services Plan (MSP). Babylon by TELUS Health recommends patients with a family physician see their doctor first when possible. For those who don't currently have a family physician, or when care is not accessible, we are here to support you. The application uses internet data (Wi-Fi or mobile); overage charges may apply with your respective provider. TELUS, the TELUS logo, TELUS PureFibre and telus.com are trademarks of TELUS Corporation, used under licence. All rights reserved. © 2021 TELUS. 21-0421



PLEASE RECYCLE.